

**2012 Presidential Classic  
Terms and Conditions**

It is the responsibility of the individual booking the rooms to provide every person involved in the reservation(s) a copy of these terms and conditions. All teams must adhere to the official housing policy.

**BOOKING PROCEDURES:**

Reservations are not considered confirmed until a final payment is received and you have received a confirmation from GET Travel Sports and Events. Features for all plans are subject to change and may be based on features available at time of arrival, not those in effect at time of booking. All guests' full, legal names and children's ages are required at time of booking. GET Travel requests that all teams with the same name be blocked together as a group and special requests/needs are submitted to the hotel on your behalf, but is not guaranteed.

**PAYMENT PROCEDURES and IMPORTANT DEADLINE DATES:**

**DISNEY® Properties**

--For those at DISNEY® properties and eligible for Disney's Magical Express airport shuttle service, full rooming and flight information is due per person traveling, to GET Travel on or before **January 11, 2012**. Information past this date reduces best room block options and DME luggage tag delivery service.

--Last day to reduce or cancel individual reservations for Full Refund is Monday, **January 30, 2012**, less a \$10 transaction fee. All Rooms on account become guaranteed and require a credit card and Full Room blocks cannot be cancelled or moved to a different hotel after this date.

-- Group Utilization Date: **January 30, 2012 Groups:** (10 or more rooms) must guarantee 80% actualization of room nights reserved at this date.

--FINAL PAYMENT is due **January 30, 2012**. All credit cards on file will be automatically charged the balance due on January 30, 2012 starting at 3pm EST unless previous arrangements are made. It is the responsibility of the reservation holder to have the preferred credit card on file with GET Travel prior to January 30, 2012.

-- Bookings made after January 30, 2012 must be paid in full at time of booking

-- Bookings made at or within 72 business hours or arrival must be paid in full at time of booking and are non-refundable if cancelled or reduced

**NON DISNEY® Properties**

--For those at off-property / non-Disney hotels, full rooming list information is due per person traveling to GET Travel on or before **January 30, 2012**, but preferably January 11, 2012 for best service and room block options. Full Room blocks cannot be cancelled or moved to a different hotel after this date.

-- Group Utilization Date: **January 30, 2012 Groups:** (10 or more rooms) must guarantee 80% actualization of room nights reserved at this date.

-- Last day to reduce or cancel individual reservations for Refund, less a \$10 transaction fee and FINAL PAYMENT is due **February 13, 2012** or **72 business hours prior to your scheduled arrival, whichever is earlier**. All credit cards on file will be automatically charged the balance due 72 hours prior to arrival starting at 3pm EST, or February 13<sup>th</sup> at the latest unless previous arrangements are made. It is the responsibility of the reservation holder to have the preferred credit card on file with GET Travel prior to February 13, 2012.

-- Bookings made at or within 72 business hours or arrival must be paid in full at time of booking and are non-refundable if cancelled or reduced

**ALL HOTELS**

--\$50 deposit per room held/booked. A deposit holds your reservation and full payment confirms it.

--DEPOSIT due by 7th day of hold if before **December 23, 2011**. Afterwards, deposit due at time of booking. Credit cards accepted are Visa, MasterCard and Discover.

--No refund if reservation is canceled or reduced within **72 business hours** of scheduled arrival, or for early departures.

----When you the client provide a check as payment, you authorize us the company either to use information from your check to make a one-time electronic fund transfer from your account in the amount noted or to process the payment as a check transaction. For inquiries, please call our corporate offices at 916-939-6805

--If Applicable, Early Bird Special Promotion applies only to the amount of rooms/room nights on reserve, per account, at promotion end date. Additions/changes are applicable at regular rates afterwards.

--All credit card payments are processed through WORLDPASS TRAVEL GROUP on behalf of GET Travel Sports and Events. Final confirmation/receipt will be emailed to you and the email address supplied unless otherwise requested.

-- Price Match Guarantee Does not include hotel's direct corporate rates, employee or government or AAA rates and the account holder must produce written evidence that relates "apples to apples" to the GET Travel room offer and be brought the attention of GET Travel's attention at least 14 days in advance of travel.

**CANCELLATION, CHANGE FEES and DECLINED CREDIT CARD/NSF FEES:**

--All cancellations and changes must be made in writing to the GET Travel Sports & Event corporate office via the official change form only.

-- Declined credit cards will be charged a \$10 transaction fee per instance and a NSF check fee will be charged a \$20 transaction fee per instance.

--Cancellations made in writing via the official change form by the appropriate dates listed above will receive a full refund, less a \$10 transaction fee.

--No refunds will be given to no-shows or cancellations/room night reductions made within **72 business hours** of scheduled arrival, or for early departures.

--**Individuals:** (9 or fewer rooms) Cancellations received 72 business hours or more from arrival are fully refundable less a \$10 transaction fee.

--**Groups:** (10 or more rooms) Cancellations received 72 business hours or more from arrival are fully refundable if group remains at or above 80% of the room nights reserved by the utilization date of January 30, 2012. For cancellations that bring the group below 80% utilization there is a minimum fee of (1) Nights Room and Tax plus any other supplier fees up to the full value of the cancellation that may apply. Total fee depends on the hotels ability to resell the cancelled rooms.

-- If your air travel has been purchased and ticketed, there will be an additional cancellation or change fee per ticket equal to the cancellation or change fee assessed by the airline. Please note that a cancellation of a nonrefundable airfare results in a charge equal to the entire amount of the airfare and a cancellation of a refundable airfare must be made at least 1 business day prior to departure.

**REFUNDS:**

--If you cancel, amounts paid, minus applicable cancellation fees (see above) and other amounts owed, will be refunded 30 days after scheduled departure date.

--No refunds will be made for unused admission tickets or features, including but not limited to meals and bonus features/options, and no credits will be provided for the cost of any unused ground transportation. Any refunds as a result of pre authorized changes to the reservation

must be requested in writing within 30 days after departure and will be assessed a \$25 processing fee if deemed necessary due to fees incurred by GET Travel. All documents must be returned in order to process refund. We reserve the right to make refunds in accordance with the method that payment was received.

--No refunds will be made after travel has commenced or if a flight is missed/delayed.

**CHANGE PROCEDURE:**

--Changes must be made in writing via GET Travel's Official Change Form either directly online or printed & faxed to 916-939-6806.

--Changes affecting outbound flights or first night's accommodation must be made at least 14 business days prior to arrival and are subject to rate changes. Airlines/hotels/suppliers do not permit changes in certain situations.

--Changes that result in additional fees or charges for falling below any stated minimum to qualify for "group or discounted" rates will be passed onto the account holder and payable prior to departure.

**HOTEL AWARDS POINTS/PROGRAMS:**

Due to specially priced hotel rooms, hotels participating in GET Travel programs are unable to issue Hotel Awards Points or Credits for stays booked through GET Travel.

**RATES:**

All rates are subject to change until reservation is paid in full. After reservation is paid in full, rates are subject to change due to imposition of documented tax increases or other charges of governmental authorities. All rates are in U.S. dollars. Additional room charges may apply if more than two adults per room. All hotels require an additional credit card authorization or cash deposit if no credit card is available at the time of check-in for incidental charges (parking fees, refrigerators, microwaves, roll away beds, room service, etc.)

**HOTEL CHECK IN/OUT:**

Check-in time is typically between 3 and 4 p.m. and check-out time is normally between 10 and 11 a.m. (During peak periods, check-in may be delayed one to two hours.) Most hotels will store luggage for guests arriving before check-in time and/or departing after check-out time. All hotels require an additional credit card authorization at the time of check in for incidental charges. Early check in and late check outs are not guaranteed and may require an additional fee if available. GET Travel does not take responsibility for renovations happening or any unforeseen technical, electrical, plumbing or mechanical failures at the hotel or attraction level. GET Travel nor the program hotels make any promises or guarantees relating to room block placement and/or individual special requests.

**BAGGAGE AND VALUABLES:**

Please retain all valuables, such as cash, prescription medications, gold, silver, jewelry, laptop computers, proof of identification, photography or video equipment, cellular phones, or other valuables in your personal control when checking or transferring bags.

**DISNEY THEME PARK TICKET ENTITLEMENTS: Orders for Ticket Shipping Deadline January 30, 2012 & Orders for Ticket Pre-Purchase & Pick Up Onsite Deadline February 6, 2012**

Specially priced tickets are valid 7 days prior to event start date through 7 days after event ends. Once the ticket expires, any remaining days or options will be lost. Each day of use of a Park Hopper Ticket constitutes one full day of use. Some activities/events may be separately priced. Advanced purchase is required for all special offers listed and black out dates may apply. Ticket types, entitlements and prices subject to change without notice. Tickets are non-transferable and non-refundable and upgrades are not available once the tickets have left the possession of GET Travel. Parking fees are not included. **1 day tickets are available to Florida Residents Only. After 2pm or After 4pm tickets is not a GET Travel option.**

**Magic Your Way Base Tickets:** One admission per day to any one **Walt Disney World®** Theme Park (Magic Kingdom Park, EPCOT, Disney's Hollywood Studios, or Disney's Animal Kingdom Theme Park) for two, three, four, five, six or seven days, one Theme Park per day.

**Park Hopper Ticket Option:** Admission to any of the four **Walt Disney World®** Theme Parks (Magic Kingdom Park, EPCOT, Disney's Hollywood Studios, or Disney's Animal Kingdom Theme Park) for two, three, four, five, six or seven days. Plus, this ticket allows you to visit multiple Theme Parks on the same day, as many times as you like.

**MYW Ticket with Water Park Fun and More Option: \*\*** One admission per day to any one **Walt Disney World®** Theme Parks (Magic Kingdom Park, EPCOT, Disney's Hollywood Studios, or Disney's Animal Kingdom Theme Park) for two, three, four, five, six or seven days, one Theme Park per day. Plus this ticket allows additional visits to Disney's Typhoon Lagoon Water Park, Disney's Blizzard Beach Water Park, and/or DisneyQuest.

*1 and 2 Day Tickets include two additional visits; 3 Day Ticket includes three additional visits; 4 Day Ticket includes four additional visits; 5 Day Ticket includes five additional visits; 6 Day Ticket includes six additional visits; 7 Day Ticket includes seven additional visits. These additional visits include general admission into the ESPN Wide World of Sports Complex, but DO NOT provide admission into the special event.*

*\*\*You can also choose to visit and play a round of golf at Disney's Oak Trail Golf Course, a relaxed, nine-hole walking course designed for the entire family. Tee times are required and subject to availability. For tee times, call 407.WDW.GOLF (407-939-4653) or visit [disneyworldgolf.com](http://disneyworldgolf.com).*

**MYW Ticket with Park Hopper and Water Park Fun and More Option:**

This ticket offers a choice of two, three, four, five, six and seven day admission to all four Disney Theme Parks and includes Park Hopper privileges and Water Park Fun & More privileges stated above.

**TICKET SHIPPING:**

Documents can be shipped to you prior to arrival date for a minimum fee of \$22 for all domestic shipments and a minimum fee of \$35 for all International shipments, adult signature required. If shipping is not selected and pre-purchased, please be advised that the first opportunity for onsite ticket pick up **in the lobby of Disney's All-Star SPORTS Resort will be Wednesday, February 15, 2012 at 9:00 am**. Guests requesting documents to be shipped outside of the US should note that due to various restrictions, documents cannot be shipped to all locations. Guests are responsible for additional international shipping charges. Recipient is responsible for any duty or custom charges or expenses. Persons who are requiring documents to be shipped to friends or family members outside the USA should so note. Any lost or misplaced documents will result in additional fees, which may not be refundable. GET Travel Sports and Events or the **Walt Disney World®** Resort is not responsible for any lost or stolen tickets.

*These terms and conditions constitute the entire agreement between GET Travel Sports and Events and said guest. All other verbal discussion or implied agreements are invalid and not part of the contract and are not binding to this agreement. Any other agreements and changes must be made in writing and consented by both parties. For questions about these terms and conditions, please call 888-877-4445, option 3 or email [info@gettravel.com](mailto:info@gettravel.com)*