

## 2009 Disney's Lacrosse Terms and Conditions

It is the responsibility of the individual booking the rooms to provide every person involved in the reservation(s) a copy of these terms and conditions

### BOOKING PROCEDURES

All participating teams must register with GET Travel Sports and Events prior to making hotel reservations. Hotel reservations are not considered confirmed until a minimum deposit payment is received and you have received a confirmation from GET Travel Sports and Events. Package features for all plans are subject to change and may be based on features available at time of arrival, not those in effect at time of booking. All guests' full, legal names and children's ages are required at time of booking.

### PAYMENT PROCEDURES

- Non-refundable Team registration fee is due at sign-up.
- Individual players and coaches registration fees are due when each individual signs up.
- A DEPOSIT of \$50 per hotel room reservation must be received at time of booking.
- FINAL PAYMENT is due on September 7, 2009. Bookings made after September 7, 2009 must be paid in full at time of booking.
- Credit cards given for previous payments will not be automatically charged on final payment date of September 7<sup>th</sup> unless selected otherwise upon registration. A new authorization must be given on or prior to that date.
- All credit card payments are processed through WORLDPASS TRAVEL GROUP on behalf of GET Travel Sports and Events. Final confirmation/receipt will be emailed to the email address supplied unless otherwise requested.

### RATES

All rates are subject to changes until package is paid in full. After package is paid in full, rates are subject to change due to imposition of documented tax increases or other charges of governmental authorities. All rates are in U.S. dollars. Additional room charges may apply if more than two adults per room.

### CHANGE PROCEDURE

- Changes must be made in writing, via email, facsimile, or mail and sent to:  
[Info@GETTravel.com](mailto:Info@GETTravel.com) or  
GET Travel Sports and Events – 2009 Disney's Lacrosse  
5080 Robert J. Mathews Parkway  
El Dorado Hills, CA 95762  
Fax: 916-939-6806
- Changes affecting outbound flights or first night's accommodation must be made at least 14 business days prior to arrival and are subject to rate changes. Airlines/Hotels/Suppliers do not permit changes in certain situations.

### HOTEL CHECK IN/OUT

Check-in time is typically between 3 and 4 p.m. and check-out time is normally between 10 a.m. and 11 a.m. (During peak periods, check-in may be delayed one to two hours.) Most hotels will store luggage for guests arriving before check-in time and/or departing after check-out time. Hotel prices do not include tax. Incidental charges require an additional credit card authorization at the time of check in.

### HOTEL AWARDS POINTS/PROGRAMS

Due to our specially priced hotel rooms, hotels participating in GET Travel programs are not able to issue Awards Points or Credits for stays booked through GET Travel.

### BAGGAGE AND VALUABLES

Please retain all valuables, such as cash, prescription medications, gold, silver, jewelry, laptop computers, proof of identification, photography or video equipment, cellular phones, or other valuables in your personal control when checking or transferring bags.

### CANCELLATION AND CHANGE FEES

- All cancellations must be made in writing to the GET Travel Sports & Event corporate office. Cancellations must be made in writing, via e-mail, facsimile, or mail and sent to: \*\*  
[Info@GETTravel.com](mailto:Info@GETTravel.com) or  
GET Travel Sports and Events – 2009 Disney's Lacrosse  
5080 Robert J. Mathews Parkway  
El Dorado Hills, CA 95762.  
Fax: 916-939-6806.  
\* To guarantee receipt of delivery for US Mail it is suggested that you send your letter "Return Receipt Requested"
- Cancellations made on or before September 7<sup>th</sup> receive a full refund less a \$10 transaction fee. For a cancellation made September 8<sup>th</sup> to 14 days prior to arrival, there is no guarantee of any refunds, but if allowed by the hotel, a cancellation fee of \$50 per room involved in the cancellation plus any additional cancellation fees assessed by hotels or other suppliers. Cancellations must be made in writing, via email, facsimile, or mail and sent to \*\*address above (Bullet #1 under Cancellation & Change Fees heading.)
- For a cancellation made 13 days to 72 hours out, there is no guarantee of any refunds. If a cancellation is allowed by the hotel, a cancellation fee of \$100 per room involved in the cancellation plus any cancellation fees charged by hotels or other suppliers. Cancellations must be made in writing, via e-mail, facsimile, or mail and sent to: \*\*address above (Bullet #1 under Cancellation & Change Fees heading.)
- No refunds will be given to no-shows or cancellations within 72 hours.
- GET Travel nor its hotel or attraction suppliers are responsible for event or venue schedule changes. The terms and conditions of this document are still in effect.
- For a change made 30 days or less prior to arrival or that results in a rate change, there is an additional change fee of \$25 per package plus any change fees assessed by hotels or other suppliers. Changes must be made in writing, via e-mail, facsimile, or mail and sent to: address above (Bullet #1 under Cancellation & Change Fees heading.)
- For changes, the change fees must be paid in addition to any increase in rate resulting from the change.
- It is the responsibility of the individual booking the rooms to provide **every** person involved in the reservation(s) a copy of these terms and conditions.

### REFUNDS

- If you cancel, amounts paid, minus cancellation fees and other amounts owed, will be refunded 30 days after scheduled departure date.
- Cancellations made in writing 30 days or more prior to the date of arrival will receive a full refund.
- No refunds will be made for unused admission tickets or features, including but not limited to meals and bonus features, and no credits will be provided for the cost of any unused ground transportation. Any refunds as a result of pre-authorized changes to the packages must be requested in writing within 60 days after departure and will be assessed a \$25 processing fee. All documents must be returned in order to process refund. We reserve the right to make refunds in accordance with the method that payment was received.
- No refunds will be made after travel has commenced or if a flight is missed/ delayed.
- GET Travel does not take responsibility for renovations happening or any unforeseen electrical, plumbing or mechanical failures at the hotel level.

### DOCUMENTS

Documents can be shipped to you prior to arrival date for a minimum fee of \$20. Guests requesting documents to be shipped outside of the US should note that due to various restrictions, documents cannot be shipped to all locations. Guests are responsible for additional international shipping charges. Recipient is responsible for any duty or custom charges or expenses. Persons who are requiring documents to be shipped to friends or family members outside the USA should so note. Any lost or misplaced documents will result in additional fees, which may not be refundable. GET Travel Sports and Events or the Disneyland Resort is not responsible for any lost or stolen tickets. These terms and conditions constitute the entire agreement between GET Travel Sports and Events and said guest. All other verbal discussion or implied agreements are invalid and not part of the contract and are not binding to this agreement. Any other agreements and changes must be made in writing and consented by both parties.