

### **2011 Double Pump Best of the Summer July 27-30, 2011**

It is the responsibility of the individual booking the rooms to provide every person involved in the reservation(s) a copy of these terms and conditions

#### **BOOKING PROCEDURES:**

Reservations are not considered confirmed until a minimum deposit payment is received and you have received a confirmation from GET Travel Sports and Events. Features for all plans are subject to change and may be based on features available at time of arrival, not those in effect at time of booking. All guests' full, legal names and children's ages are required at time of booking.

#### **PAYMENT PROCEDURES:**

- \$50 refundable deposit per room held/booked. Reservations can be held for 7 days without a deposit.
- Group Utilization Date: 6/23/2011 **Groups:** (10 or more rooms) must guarantee 80% actualization of room nights reserved at this date and provide a complete rooming list.
- **FINAL PAYMENT:** 7 days prior to the start of the event the credit card on file will be automatically charged for the remaining balance. Bookings made after 7 days prior to the event must be paid in full at time of booking.
- If Applicable, Early Bird Special Promotion applies only to the amount of rooms/ room nights on reserve, per account, at promotion end date. Additions/ changes are applicable at regular rates afterwards.
- Please make sure that the correct card and expiration date is on file prior to 7 days before the event. Reservations that are not paid in full by 7 days prior to the event will be cancelled.
- All credit card payments are processed through **WORLDPASS TRAVEL GROUP** on behalf of GET Travel Sports and Events. Final confirmation/receipt will be emailed to you and the email address supplied unless otherwise requested.

#### **CANCELLATION, CHANGE FEES and DECLINED CREDIT CARD FEES:**

- All cancellations must be made in writing to the GET Travel Sports & Event corporate office. Cancellations must be made in writing, via email, facsimile, or mail and sent to: [info@GETTravel.com](mailto:info@GETTravel.com) or **GET Travel Sports and Events – Best of The Summer Tournament 5080 Robert J. Mathews Parkway, El Dorado Hills, CA 95762 Fax: (916) 939-6806**  
To guarantee receipt of delivery for US Mail it is suggested that you send your letter "Return Receipt Requested"
- Declined credit cards will be charged a \$10 transaction fee per instance and a NSF check fee will be charged a \$20 transaction fee per instance.
- **Individuals:** (9 or fewer rooms) Cancellations received 72 hours or more from arrival are fully refundable less a \$10 transaction fee.
- **Groups:** (10 or more rooms) Cancellations received 72 hours or more from arrival are fully refundable if group remains at or above 80% of the room nights reserved by the utilization date. For cancellations that bring the group below 80% utilization there is a minimum fee of (1) Nights Room and Tax plus any other supplier fees up to the full value of the cancellation that may apply. Total fee depends on the hotels ability to resell the cancelled rooms.
- There is no guarantee of any refund for a cancellation, no-show, or reduction in nights received within 72 hours of arrival.
- For changes, the change fees must be paid in addition to any increase in rate resulting from the change.
- If your air travel has been ticketed, there will be an additional cancellation or change fee per ticket equal to the cancellation or change fee assessed by the airline. Please note that a cancellation of a nonrefundable airfare results in a charge equal to the entire amount of the airfare and a cancellation of a refundable airfare must be made at least 1 business day prior to departure.

#### **REFUNDS:**

- If you cancel, amounts paid, minus cancellation fees and other amounts owed, will be refunded within 14 business days.
- **Individuals:** (9 or fewer rooms) Cancellations received 72 hours or more from arrival are fully refundable less a \$10 transaction fee.
- **Groups:** (10 or more rooms) Cancellations received 72 hours or more from arrival are fully refundable if group remains at or above 80% of the room nights reserved by the utilization date.
- No refunds will be made after travel has commenced or if a flight is missed/ delayed.

#### **CHANGE PROCEDURE:**

- Changes must be made in writing, via email, facsimile, or mail and sent to: [info@GETTravel.com](mailto:info@GETTravel.com) or **GET Travel Sports and Events – Best of the Summer Tournament 5080 Robert J. Mathews Parkway, El Dorado Hills, CA 95762 Fax: (916) 939-6806**

mail and sent to: **\*\*address above (Bullet #1 under Cancellation & Change Fees heading)**

For a change made after the final payment date there is an additional change fee of \$25 per package that may be assessed, plus any change fees assessed by hotels or other suppliers. Changes must be made writing, via email, facsimile,

- Additional documentation from hotels or other suppliers may be required by GET Travel.

Changes affecting outbound flights or first night's accommodation must be made at least 14 business days prior to arrival and are subject to rate changes. Airlines/hotels/suppliers do not permit changes in certain situations.

#### **HOTEL AWARDS POINTS/PROGRAMS:**

Due to specially priced hotel rooms, hotels participating in GET Travel programs are unable to issue Hotel Awards Points or Credits for stays booked through GET Travel.

#### **RATES:**

All rates are subject to changes until package is paid in full. After package is paid in full, rates are subject to change due to imposition of documented tax increases or other charges of governmental authorities. All rates are in U.S. dollars. Additional room charges may apply if more than two adults per room.

**Incidental charges require an additional credit card authorization at the time of check-in. (parking fees, refrigerators, microwaves, roll away beds, room service, etc.)**

#### **HOTEL CHECK IN/OUT:**

Check-in time is typically between 3 and 4 p.m. and check-out time is normally between 10 a.m. and 11 a.m. (During peak periods, check-in may be delayed one to two hours.) Most hotels will store luggage for guests arriving before check-in time and/or departing after check-out time. Incidental charges require an additional credit card authorization at the time of check in.

GET Travel does not take responsibility for renovations happening or any unforeseen electrical, plumbing or mechanical failures at the hotel level.

#### **BAGGAGE AND VALUABLES:**

Please retain all valuables, such as cash, prescription medications, gold, silver, jewelry, laptop computers, proof of identification, photography or video equipment, cellular phones, or other valuables in your personal control when checking or transferring bags.

#### **ATTRACTION TICKETS (DISNEYLAND)**

Disneyland® theme park tickets are valid through December 17, 2011. Multi day tickets are valid for 14 days, including the first day of use. Tickets and options are nontransferable, non upgradeable once ticket has been used and non-refundable. Some activities/events separately priced. Visiting more than one Theme Park on the same day requires the Park Hopper Option. Parks, restaurants, attractions and other recreation and entertainment are subject to change or cancellation without notice and may change operating hours or may close temporarily due to refurbishment, capacity, inclement weather or special events and may otherwise change or be discontinued without notice and without liability to the owners of GET Travel Sports & Events/WorldPass Travel Group, LLC. Ticket media is not valid for special or premium events or other activities, which are separately included. Parking is not included.

Tickets expire 13 days after first use, and each day of use of a Park Hopper® Ticket constitutes one full day of use. Tickets are valid only on the specific dates of the event and for a limited period of time before and /or after the event. Some activities/events may be separately priced. Advanced purchase is required for all special offers listed. Ticket types, entitlements and prices subject to change without notice. Tickets are non-transferable and non-refundable. Parking is not included.

#### **TICKET SHIPPING:**

Documents can be shipped to you prior to arrival date for a minimum fee of \$22 for all domestic shipments and a minimum fee of \$35 for all international shipments. If shipping is not selected and pre-purchased, please be advised that the first opportunity for onsite ticket pick up will be **July 26, 2011 at team check in** unless other arrangements are made at least one week in advance with GET Travel Sports (Call for details). Guests requesting documents to be shipped outside of the US should note that due to various restrictions, documents cannot be shipped to all locations. Guests are responsible for additional international shipping charges. Recipient is responsible for any duty or custom charges or expenses. Persons who are requiring documents to be shipped to friends or family members outside the USA should so note. Any lost or misplaced documents will result in additional fees, which may not be refundable. GET Travel Sports and Events or the *Disneyland*® Resort is not responsible for any lost or stolen tickets.

#### **TRAVEL INSURANCE:**

GET Travel now offers travel insurance for cancellations, medical, baggage, and delay. For information regarding travel insurance please click the travel insurance link on our website [www.gettravel.com](http://www.gettravel.com) or call (888) 877-4445.

*These terms and conditions constitute the entire agreement between GET Travel Sports and Events and said guest. All other verbal discussion or implied agreements are invalid and not part of the contract and are not binding to this agreement. Any other agreements and changes must be made in writing and consented by both parties. For questions about these terms and conditions, please call (888) 877-4445 option 3 or email [info@GETTravel.com](mailto:info@GETTravel.com) M-F 8:30 AM – 5:00 PM PST.*