

2011 AAU Inline Hockey Junior Olympics Terms and Conditions

It is the responsibility of the individual booking the rooms to provide every person involved in the reservation(s) a copy of these terms and conditions. All teams must adhere to the official housing policy.

BOOKING PROCEDURES:

Reservations are not considered confirmed until a final payment is received and you have received a confirmation from GET Travel Sports and Events. Features for all plans are subject to change and may be based on features available at time of arrival, not those in effect at time of booking. All guests' full, legal names and children's ages are required at time of booking.

PAYMENT PROCEDURES and IMPORTANT DEADLINE DATES:

--DEPOSIT due at time of booking. Credit cards accepted are Visa, MasterCard and Discover.
--\$50 deposit per room held/booked. A deposit holds your reservation and full payment confirms it.
--Last day to cancel for Full Refund less a \$10 transaction fee is Monday, May 23, 2011
--FINAL PAYMENT is due on Monday, May 23, 2011. Bookings made after May 23, 2011 must be paid in full at time of booking.
-- Cancellations made May 23rd or before will receive a full refund, less a \$10 transaction fee.
-- Cancellation made May 24 – June 3, 2011, there is no guaranteed refund, but if allowed, a cancellation fee of One Nights Room & Tax per room involved in the cancellation plus any additional cancellation fees assessed by hotels or other suppliers up to the full value of the reservation. Cancellation made June 4 to 72 hours out, there is no guarantee of refund. If a cancellation is allowable, a cancellation fee of Two Nights Room & Tax per room involved in the cancellation plus any cancellation fees charged by hotels or other suppliers up to the full value of the reservation.
--No refunds will be given to no-shows or cancellations within 72 hours. There are no refunds for early check-out. Penalties may apply for changes made to your confirmed reservation within the stated penalty timeframe which includes reductions of nights.
--If any, Early Bird Special Promotion applies only to the amount of rooms/room nights on reserve, per account, at promotion end date. Additions/changes are applicable at regular rates afterwards.
--Credit card approval will be requested to automatically charge the credit card on file on the final payment date of May 23, 2011. Please make sure the correct card is on file prior to the May 23, 2011 deadline.
--All credit card payments are processed through WORLDPASS TRAVEL GROUP on behalf of GET Travel Sports and Events. Final confirmation/receipt will be emailed to you and the email address supplied unless otherwise requested.

CANCELLATION, CHANGE FEES and DECLINED CREDIT CARD/NSF FEES:

--All cancellations must be made in writing to the GET Travel Sports & Event corporate office. Cancellations must be made in writing, via email, facsimile, or mail and sent to: info@GETTravel.com or GET Travel Sports and Events – AAU, 5080 Robert J. Mathews Parkway El Dorado Hills, CA 95762, Fax: (916) 939-6806. To guarantee receipt of delivery for US Mail it is suggested that you send your letter "Return Receipt Requested".
-- Declined credit cards will be charged a \$10 transaction fee per instance and a NSF check fee will be charged a \$20 transaction fee per instance.
--Cancellations made in writing prior to May 23, 2011 will receive a full refund, less a \$10 transaction fee.
-- Cancellation made May 24 – June 3, 2011, there is no guaranteed refund, but if allowed, a cancellation fee of One Nights Room & Tax per room involved in the cancellation plus any additional cancellation fees assessed by hotels or other suppliers up to the full value of the reservation. Cancellation made June 4 to 72 hours out, there is no guarantee of refund. If a cancellation is allowable, a cancellation fee of Two Nights Room & Tax per room involved in the cancellation plus any cancellation fees charged by hotels or other suppliers up to the full value of the reservation.
--No refunds will be given to no-shows or cancellations within 72 hours. There are no refunds for early check-out. Penalties may apply for changes made to your confirmed reservation within the stated penalty timeframe which includes reductions of nights.
--For a change made 45 days or less prior to arrival or that results in a rate change, there is an additional change fee of \$25 per package plus any change fees assessed by hotels or other suppliers. Changes must be made in writing, via email, facsimile, or mail and sent to address above.
--For changes, the change fees must be paid in addition to any increase in rate resulting from the change.
--In addition; If your air travel has been ticketed, there will be an additional cancellation or change fee per ticket equal to the cancellation or change fee assessed by the airline. Please note that a cancellation of a nonrefundable airfare results in a charge equal to the entire amount of the airfare and a cancellation of a refundable airfare must be made at least 1 business day prior to departure.

REFUNDS:

--If you cancel, amounts paid, minus applicable cancellation fees (see above) and other amounts owed, will be refunded 30 days after scheduled departure date.
--Cancellations made in writing prior to May 23, 2011 will receive a full refund, less a \$10 transaction fee. Email to info@gettravel.com
--No refunds will be made for unused admission tickets or features, including but not limited to meals and bonus features, and no credits will be provided for the cost of any unused ground transportation. Any refunds as a result of pre authorized changes to the packages must be requested in writing within 30 days after departure and will be assessed a \$25 processing fee. All documents must be returned in order to process refund. We reserve the right to make refunds in accordance with the method that payment was received.
--No refunds will be made after travel has commenced or if a flight is missed/delayed.

CHANGE PROCEDURE:

--Changes must be made in writing, via email, facsimile, or mail and sent to: info@GETTravel.com or GET Travel Sports and Events – AAU, 5080 Robert J. Mathews Parkway El Dorado Hills, CA 95762 Fax: (916) 939-6806
--Changes affecting outbound flights or first night's accommodation must be made at least 14 business days prior to arrival and are subject to rate changes. Airlines/hotels/suppliers do not permit changes in certain situations.

HOTEL AWARDS POINTS/PROGRAMS:

Due to specially priced hotel rooms, hotels participating in GET Travel programs are unable to issue Hotel Awards Points or Credits for stays booked through GET Travel.

RATES:

All rates are subject to changes until package is paid in full. After package is paid in full, rates are subject to change due to imposition of documented tax increases or other charges of governmental authorities. All rates are in U.S. dollars. Additional room charges may apply if more than two adults per room. Incidental charges require an additional credit card authorization at the time of check-in (parking fees, refrigerators, microwaves, roll away beds, room service, etc.)

HOTEL CHECK IN/OUT:

Check-in time is typically between 3 and 4 p.m. and check-out time is normally between 10 and 11 a.m. (During peak periods, check-in may be delayed one to two hours.) Most hotels will store luggage for guests arriving before check-in time and/or departing after check-out time. Incidental charges require an additional credit card authorization at the time of check in. GET Travel does not take responsibility for renovations happening or any unforeseen technical, electrical, plumbing or mechanical failures at the hotel or attraction level.

BAGGAGE AND VALUABLES:

Please retain all valuables, such as cash, prescription medications, gold, silver, jewelry, laptop computers, proof of identification, photography or video equipment, cellular phones, or other valuables in your personal control when checking or transferring bags.

SELLER OF TRAVEL:

GET Travel Sports is registered as a seller of travel services in the states of California, Washington, Nevada and Florida and is a registered Hawaii travel agency. Respective sellers of travel registration numbers are: California #208587940, Washington #602-524-335, and Nevada #2002-0822. Please check website for updated information. Registration as a Seller of Travel does not constitute approval by the State of California. Right of California Customer to Make Claim on the California Travel Consumer Restitution Fund: In the event of the default of GET Travel, you may be eligible for a refund of up to \$15,000 from the California Travel Consumer Restitution Fund. If you as a travel participant or as the person making payment on behalf of the travel participant (a "California customer") are located in California at the time of your purchase, you have a right to make a claim against the Fund for a refund of any money paid to GET Travel that is due because of the bankruptcy, insolvency, cessation of operations, or material failure to provide transportation or travel services sold. The claim must be filed within one year after you become aware of your loss. For a claim form and additional information, write to: Travel Consumer Restitution Corporation, P.O. Box 8474, Northridge, CA 91327. Non-California customers are not covered by California Travel Consumer Restitution Fund and are not eligible to file a claim against that Fund in the event of the default of GET Travel. Nevada - Recovery Fund for Consumers Damaged by Sellers of Travel: You may be eligible for payment from the Recovery Fund if you have paid money to a seller of travel registered in this state for the purchase of travel services or a vacation certificate and you have suffered certain financial damages as a result of the transaction. To obtain information relating to your rights under the Recovery Fund and the filing of a claim for recovery from the Recovery Fund, you may contact the Nevada Consumer Affairs Division of the Department of Business and Industry at the following locations: Southern Nevada: 185 East Sahara Avenue, Suite 101, Las Vegas, Nevada 89104, 702-486-7355(phone), 702-486-7371 (fax), ncad@fyiconsuer.org , Northern Nevada: 4600 Kietzke Lane, Building B, Suite 113, Reno, Nevada 89502, 775-688-1800 (phone), 775-688-1803 (fax), renocad@fyiconsuer.org.

SHARING OF INFORMATION:

Because our travel services are offered in conjunction with the services of other companies such as airlines, hotels, and other tour operators, GET Travel may be sharing your personal information such as: Name, address, phone, birth date, gender, and school you attend or teach at, and/or email. GET Travel may also share this information with other non-related companies, unless you inform GET Travel in writing that you do not consent to sharing of your information to non-related companies. GET Travel may capture the trip on film and digital images and use photos, videos and digital images for its marketing materials, including but not limited to brochures, internet websites, mailers, etc. As a result, you may notice people taking photos, shooting videos, and/or asking comments of you and your friends during the trip. We appreciate your participation in our photos, videos, and evaluations, and GET Travel reserves the right to use these to promote and advertise future tours.

DISNEY THEME PARK TICKET ENTITLEMENTS:

Ticket Shipping Deadline June 6, 2011 & Ticket Pre-Purchase for Pick-Up Onsite Deadline is June 23, 2011

Tickets expire 14 days from first use and must be used by December 11, 2011. Each day of use of a Park Hopper Ticket constitutes one full day of use. Some activities/events may be separately priced. Advanced purchase is required for all special offers listed and black out dates may apply. Ticket types, entitlements and prices subject to change without notice. Tickets are non-transferable and non-refundable and upgrades are not available once the tickets have left the possession of GET Travel. Parking fees are not included.

Twilight Theme Park Ticket – Valid after 4:00 pm or 6 hours before park closes, whichever is EARLIER. Disneyland Resort Sports Twilight Ticket (ages 3 and older) includes one admission to either Disneyland® park or Disney's California Adventure® park, but not both.

One Day-One Park All Day Theme Park Ticket – Disneyland® Resort 1-Day Ticket (all ages 3 and older) includes one-day admission either Disneyland® park or Disney's California Adventure® park, but not both.

Park Hopper® Theme Park Tickets – Disneyland® Resort Park Hopper® Tickets (ages 3 and older) included admission to Disneyland® park and Disney's California Adventure® park on the same day, including re-entry privileges on such day. Amount of days are equal to ticket purchased and as stated on the actual ticket.

TICKET SHIPPING:

Documents can be shipped to you prior to arrival date for a minimum fee of \$24 for all domestic shipments and a minimum fee of \$35 for all International shipments. If shipping is not selected and pre-purchased, please be advised that the first opportunity for onsite ticket pick up will be **Thursday, June 30, 2011 at 9am**. Guests requesting documents to be shipped outside of the US should note that due to various restrictions, documents cannot be shipped to all locations. Guests are responsible for additional international shipping charges. Recipient is responsible for any duty or custom charges or expenses. Persons who are requiring documents to be shipped to friends or family members outside the USA should so note. Any lost or misplaced documents will result in additional fees, which may not be refundable. GET Travel Sports and Events or the Walt Disney World® Resort is not responsible for any lost or stolen tickets.

These terms and conditions constitute the entire agreement between GET Travel Sports and Events and said guest. All other verbal discussion or implied agreements are invalid and not part of the contract and are not binding to this agreement. Any other agreements and changes must be made in writing and consented by both parties. For questions about these terms and conditions, please call 888-877-4445, option 3 or email info@gettravel.com