

2012 AAU INLINE HOCKEY JUNIOR OLYMPICS

Terms and Conditions

It is the responsibility of the individual booking the rooms to provide every person involved in the reservation(s) a copy of these terms and conditions. All teams must adhere to the official housing policy.

BOOKING PROCEDURES:

Reservations are not considered confirmed until a final payment is received and you have received a confirmation from GET Travel Sports and Events. Features for all plans are subject to change and may be based on features available at time of arrival, not those in effect at time of booking. All guests' full, legal names and children's ages are required at time of booking. GET Travel requests that all teams with the same name be blocked together as a group, but is not guaranteed.

PAYMENT PROCEDURES and IMPORTANT DEADLINE DATES:

--DEPOSIT due by 7th day of hold if before **May 24, 2012**. Afterwards, deposit due at time of booking. Credit cards accepted are Visa, MasterCard and Discover.
--\$50 deposit per room held/booked. A deposit holds your reservation and full payment confirms it.
--Completed hotel rooming information and flight schedules (if applicable) are due per person traveling to GET Travel on or before **May 25, 2012** along with Auto Pay of final balance due on **May 25, 2012**.
--Last day to cancel for Full Refund less a \$10 transaction fee is Thursday, **May 25, 2012**.
--FINAL PAYMENT is due **May 25, 2012**. Bookings made after May 25, 2012 are based on availability and must be paid in full at time of booking unless other arrangements are agreed upon in writing.
--We understand that plans fall through or change sometimes. GET Travel does not charge a cancel fee. However, the hotel(s) you're reserved in imposes the following penalties to its customers that we are required to pass on: For a cancellation made **May 25 to June 4, 2012**, there is a minimum cancellation fee of One Night's Room & Tax per room plus any additional fees incurred by GET Travel from hotels or other suppliers up to the full value of the reservation. For a cancellation made **June 5 to June 11, 2012**, there is a minimum cancellation fee of Two Night's Room & Tax per room plus any additional fees incurred by GET Travel from hotels or other suppliers up to the full value of the reservation.
--No refund if reservation is canceled or reduced after **June 12, 2012**, or for early departures.
--If team is selecting the \$450 Buy Out option it must be paid and received by this office by **June 1, 2012**. If received between the dates of June 2 and June 15, 2012, a \$25 late fee will apply (\$325). No Buy Out Requests will be accepted after June 15, 2012.
--If Applicable, Early Bird Special Promotion applies only to the amount of rooms/room nights on reserve, per account, at promotion end date. Additions/changes are applicable at regular rates afterwards.
--Unless requested in writing in advance, all credit cards on file will be automatically charged the balance due on each account on the latest final payment date of **May 25, 2012**. Please make sure the correct card is on file prior to the May 25, 2012 deadline.
--All credit card payments are processed through **WORLDPASS TRAVEL GROUP** on behalf of GET Travel Sports and Events. Final confirmation/receipt will be emailed to you and the email address supplied unless otherwise requested.
----When you the client provide a check as payment, you authorize us the company either to use information from your check to make a one-time electronic fund transfer from your account in the amount noted or to process the payment as a check transaction. For inquiries, please call our corporate offices at 916-939-6805
-- Price Match Guarantee Does not include hotel's advance purchase pay in full specials or direct corporate rates, employee or government or CAA/AAA rates and the account holder must produce written evidence that relates "applies to apples" to the GET Travel room offer and be brought the attention of GET Travel's attention at least 14 days in advance of travel.

CANCELLATION, CHANGE FEES and DECLINED CREDIT CARD/NSF FEES:

--All cancellations and changes must be made in writing to the GET Travel Sports & Event corporate office via the official change form only.
-- Declined credit cards will be charged a \$10 transaction fee per instance and a NSF check fee will be charged a \$20 transaction fee per instance.
--Cancellations made in writing via the official change form by the appropriate dates listed above will receive a full refund, less a \$10 transaction fee.
-- For a cancellation made **May 25 to June 4, 2012**, there is a minimum cancellation fee of One Night's Room & Tax per room plus any additional fees incurred by GET Travel from hotels or other suppliers up to the full value of the reservation. For a cancellation made **June 5 to June 11, 2012**, there is a minimum cancellation fee of Two Night's Room & Tax per room plus any additional fees incurred by GET Travel from hotels or other suppliers up to the full value of the reservation.
--For a change made 30 days or less prior to arrival or that results in a rate change, there is an additional change fee of \$25 per package plus any change fees assessed by hotels or other suppliers. Changes must be made in writing, via email, facsimile, or mail and sent to address above.
--For changes, the change fees must be paid in addition to any increase in rate resulting from the change.
--In addition; If your air travel has been ticketed, there will be an additional cancellation or change fee per ticket equal to the cancellation or change fee assessed by the airline. Please note that a cancellation of a nonrefundable airfare results in a charge equal to the entire amount of the airfare and a cancellation of a refundable airfare must be made at least 1 business day prior to departure.

REFUNDS:

--If you cancel, amounts paid, minus applicable cancellation fees (see above) and other amounts owed, will be refunded 30 days after scheduled departure date.
--Cancellations made in writing prior to May 25, 2012 will receive a full refund, less a \$10 transaction fee. Email to info@gettravel.com
--No refunds will be given to no-shows or cancellations/room night reductions made June 12 or after or for early departures.
--No refunds will be made for unused admission tickets or features, including but not limited to meals and bonus features, and no credits will be provided for the cost of any unused ground transportation. Any refunds as a result of pre authorized changes to the reservation must be requested in writing within 30 days after departure and will be assessed a \$25 processing fee if deemed necessary due to fees incurred by GET Travel. All documents must be returned in order to process refund. We reserve the right to make refunds in accordance with the method that payment was received.
--No refunds will be made after travel has commenced or if a flight is missed/delayed.

CHANGE PROCEDURE:

--Changes must be made in writing via GET Travel's Official Change Form either directly online or printed & faxed to 916-939-6806.
--Changes affecting outbound flights or first night's accommodation must be made at least 14 business days prior to arrival and are subject to rate changes. Airlines/hotels/suppliers do not permit changes in certain situations.
--Changes that result in additional fees or charges for falling below any stated minimum to qualify for "group or discounted" rates will be passed onto the account holder and payable prior to departure.

HOTEL AWARDS POINTS/PROGRAMS:

Due to specially priced hotel rooms, hotels participating in GET Travel programs are unable to issue Hotel Awards Points or Credits for stays booked through GET Travel.

RATES:

All rates are subject to change until reservation is paid in full. After reservation is paid in full, rates are subject to change due to imposition of documented tax increases or other charges of governmental authorities. All rates are in U.S. dollars. Additional room charges may apply if more than two adults per room. All hotels require an additional credit card authorization or cash deposit if no credit card is available at the time of check-in for incidental charges (parking fees, refrigerators, microwaves, roll away beds, room service, etc.)

HOTEL CHECK IN/OUT:

Check-in time is typically between 3 and 4 p.m. and check-out time is normally between 11 and 12 noon. (During peak periods, check-in may be delayed one to two hours.) Most hotels will store luggage for guests arriving before check-in time and/or departing after check-out time. All hotels require an additional credit card authorization at the time of check in for incidental charges. Early check in and late check outs are not guaranteed and may require an additional fee if available. GET Travel does not take responsibility for renovations happening or any unforeseen technical, electrical, plumbing or mechanical failures at the hotel or attraction level. GET Travel nor the program hotels make any promises or guarantees relating to room block placement and/or individual special requests.

BAGGAGE AND VALUABLES:

Please retain all valuables, such as cash, prescription medications, gold, silver, jewelry, laptop computers, proof of identification, photography or video equipment, cellular phones, or other valuables in your personal control when checking or transferring bags.

DISNEY THEME PARK TICKET ENTITLEMENTS: Orders for Ticket Shipping Deadline June 6, 2012 & Orders for Ticket Pre-Purchase & Pick Up Onsite Deadline June 22, 2012

Tickets expire 14 days from first use and must be used by December 11, 2012. Each day of use of a Park Hopper Ticket constitutes one full day of use. Some activities/events may be separately priced. Advanced purchase is required for all special offers listed and black out dates may apply. Ticket types, entitlements and prices subject to change without notice. Tickets are non-transferable and non-refundable and upgrades are not available once the tickets have left the possession of GET Travel. Parking fees are not included.

Twilight Theme Park Ticket – Valid after 4:00 pm or 6 hours before park closes, whichever is EARLIER. Disneyland Resort Sports Twilight Ticket (ages 3 and older) includes one admission to either Disneyland® park or Disney's California Adventure® park, but not both.
One Day-One Park All Day Theme Park Ticket – Disneyland® Resort 1-Day Ticket (all ages 3 and older) includes one-day admission either Disneyland® park or Disney's California Adventure® park, but not both.

Park Hopper® Theme Park Tickets – Disneyland® Resort Park Hopper® Tickets (ages 3 and older) included admission to Disneyland® park and Disney's California Adventure® park on the same day, including re-entry privileges on such day. Amount of days are equal to ticket purchased and as stated on the actual ticket.

TICKET SHIPPING:

Documents can be shipped to you prior to arrival date for a minimum fee of \$22 for all domestic shipments and a minimum fee of \$35 for all International shipments, adult signature required. If shipping is not selected and pre-purchased, please be advised that the first opportunity for onsite ticket pick up **in the lobby of Clarion Anaheim Hotel will be Thursday, June 28, 2012 at 12:00 noon**. Guests requesting documents to be shipped outside of the US should note that due to various restrictions, documents cannot be shipped to all locations. Guests are responsible for additional international shipping charges. Recipient is responsible for any duty or custom charges or expenses. Persons who are requiring documents to be shipped to friends or family members outside the USA should so note. Any lost or misplaced documents will result in additional fees, which may not be refundable. GET Travel Sports and Events or the *Walt Disney World®* Resort is not responsible for any lost or stolen tickets.

These terms and conditions constitute the entire agreement between GET Travel Sports and Events and said guest. All other verbal discussion or implied agreements are invalid and not part of the contract and are not binding to this agreement. Any other agreements and changes must be made in writing and consented by both parties. For questions about these terms and conditions, please call 888-877-4445, option 3 or email info@gettravel.com